

Contents:

1. eWiSACWIS Modernization
2. Help Desk
3. Share the News

eWiSACWIS Modernization


eWiSACWIS Release 4.2 is currently targeted to go live on July 5th, 2011. In addition to the normal enhancements associated with the release, eWiSACWIS is being modernized. What does this mean for you? Please see below for a list of benefits and a change to the login page. Enhancements associated with the release will be communicated separately, as part of the normal release process.

Our next newsletter will also include details on our new and improved help desk process.

eWiSACWIS Log In Page

Starting July 5th, you will be automatically redirected to the new URL for eWiSACWIS. The login page will have a new look as well. Below is a screenshot of the new login page.





Please Log In

<div>Please Enter Your Username and Password</div> <div> Username: <input type="text"/> Password: <input type="password"/> <div> Login Reset </div> </div> <div> Forgot your password or account locked? </div>	<div>Help Desk Contact Information</div> <div> Local Madison Number: 608-264-6323 Long Distance to Madison: (855) 264-6323 (Toll Free) TTY/Textnet: To be determined Send an e-mail to the help desk </div>
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[I need to change my account info \(Name, address, password etc\).](#)
[I do not have an account and would like to register for one.](#)

[Contact us](#) | [Services/Programs A-Z](#) | [Tell Us How We're Doing](#)

The Department of Children and Families, protecting children, strengthening families, building communities.

"We are seeing improved application response times."

Username/Password

You will use the same username and password to access eWiSACWIS.

Performance

We are seeing improved application response times. Your counties should see the same improvement in performance, but there could be some limits due to your own local/county network.

Stability

Due to the latest versions of hardware and software, you will see improved stability.



We welcome any questions, comments or suggestions to improve communication. Please send your feedback to Beth.Wydeven@wisc.onsin.gov.

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We're on the Web!

**[eWiSACWIS
Knowledge Web](#)**

Troubleshooting

We have improved troubleshooting capabilities with our new tools and technologies to assist with application issues. Additionally, we will be able to identify application issues before the problems are seen by users.

Help Desk

Further updates to come on the new help desk.

Share the News



Please share this newsletter with all eWiSACWIS users. Stay tuned for regular messages on the modernized eWiSACWIS application! Ask your eWiSACWIS county liaisons about it.